



Personal data processed by us:

VGB Watertechniek BV, registered with the Chamber of Commerce in Utrecht under no. 50090763, may process personal data relating to you, because you contacted us by telephone, via WhatsApp, via email or via the website, or because we contacted/are contacting you following a verbal request to that end. We may process the following personal data relating to you:

- Your first name and surname
- Your address details
- Your telephone number
- Your cell number
- Your email address
- Your IP address
- Geographical coordinates of land for which an application/request was submitted
- Information regarding invoices
- Order information

What we need your personal data for:

Please note that we will collect and use the personal data provided by you because this is required to establish and implement a possible agreement with you. This applies to our (potential) clients and to parties that we buy goods and/or services from.

If you are one of our (potential) clients, we (will) use this data to draw up and send out a quotation, to determine the specifications or requirements that a particular product or service must meet, to be able to supply products or perform work for you, and to be able to invoice and communicate quickly and efficiently regarding the implementation aspects of the Agreement.

If you are a (potential) supplier or another contractor, we will also need your personal data to enter into and implement the Agreement. For procurement, this is necessary to indicate which specifications or requirements a particular product or service must meet, to be able to draw up and send out a quotation request or to be able to place an order, to be able to pay your invoices and to be able to communicate with you quickly and efficiently regarding other aspects of the Agreement.

You are not obliged to share your personal information with us. However, we might be unable to perform the work if you do not provide your personal information or provide insufficient personal information.

How we (will) use your information:

We use your information to provide our services and to keep in touch with you regarding the products or services requested by you, in the broadest sense of the word, to inform you about new developments at our company, for our administration and to comply with laws and regulations. We may do this via mobile phone, email or on social media. You can opt out at any time by sending an email to



info@vgbwatertechniek.nl and we will then delete your information as soon as possible.

Sharing with others:

In connection with the implementation of a potential agreement with you, we might have to supply personal data to a party that supplies parts, materials and products to us or that performs work on our behalf. We also use external server space to store (parts of) our sales and purchase records, which includes your personal data. Therefore, we share your personal data with the party that provides this service space. We also use Microsoft Office and the related storage options for emails and other files.

Retention period for personal data:

If you requested a quotation from us but have not become a client, we will delete your details at the latest one year after the last contact. Likewise, if we received a quotation from you but did not become a client, we will delete your details at the latest one year after the last contact. However, if you did become a client, we will retain your personal details for a period of seven years after the end of the financial year in which we implemented the Agreement with you in full. The period of seven years corresponds to the term for which we must retain our records for the tax authorities. We will delete your personal details at the end of this period.

Identifying and analysing website visits:

Our website keeps general visitor information, including your computer's IP address, the time of the request and the data sent by your browser. We use this information to analyse visit- and click behaviour on the website. We use this information to improve our website's performance.

This information is anonymised as much as possible and is not made available to third parties.

Google Analytics:

We use Google Analytics to keep track of how users are using the website and to establish the effectiveness of our AdWords campaigns and Google search results. We transfer this information, including your computer's (IP) address, to Google, and Google stores this information on servers in the United States. Read Google's Privacy Statement for more information. Also check out Google Analytics' Privacy Statement.



Google uses this information to keep track of how users are using our website, to be able to send us reports about our Website and to be able to share information about the effectiveness of their campaigns with its advertisers. Google may pass this information on to third parties if it is legally required to do so or if third parties process the information on behalf of Google. This is not within our control. We have not authorised Google to use the Analytics information obtained via us for other Google services.

Security:

We are very serious about the protection of your personal data and, therefore, take appropriate measures to combat misuse, loss, unauthorised access, accidental disclosure and unauthorised changes. Please contact us via info@vgbwatertechniek.nl if you feel that your information is not properly secured or if you suspect misuse or want more information about the way we secure the personal data that is collected.

General Conditions of Delivery:

All of our goods and services are subject to this Privacy Statement and to our General Conditions of Delivery, registered with the Chamber of Commerce in Utrecht under number 50090763. You can consult our Privacy Statement there and a copy of it will be included with the quotation, contract and invoice.